

Terms & Conditions

1. Terms & Conditions

This website (the “Site”) is owned and operated by Sasha Nova (“we”, “us” or “Company”).

By using the Site, you agree to be bound by these Terms of Service and to use the Site in accordance with these Terms of Service, and any additional terms and conditions that may apply to specific sections of the Site or to products and services available through the Site. Accessing the Site, in any manner, whether automated or otherwise, constitutes use of the Site and your agreement to be bound by these Terms of Service.

We reserve the right to change these Terms of Service or to impose new conditions on use of the Site, from time to time, in which case we will post the revised Terms of Service on this website. By continuing to use the Site after we post any such changes, you accept the Terms of Service, as modified.

2. Intellectual Property

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3. Disclaimer

You assume all responsibility and risk for use of the services provided by Sasha Nova. In no event shall Sasha Nova or its owners, employees or affiliates be liable for any damages arising out of or in any way connected with your use of, delay in using, or inability to use the services.

You assume all responsibilities and obligations with respect to any decisions, advice, conclusions or recommendations made or given as a result of the use of the services, including without limitation any decision made or action taken by you in reliance on any Sasha Nova products or services. You assume all responsibility and risk for use of the services. There is no guarantee that you will achieve any particular results using the techniques and ideas provided in connection with the services.

All information provided in connection with the services is intended for educational and inspirational purposes only, for a general audience, and not as specific advice intended for an individual or business. None of the information provided in connection with the services shall be construed to constitute medical, psychological, financial, legal, or other professional advice. We urge you to consult with an appropriate licensed professional if you seek any such advice.

Sasha Nova is not a licensed psychologist or specialist healthcare professional. Our services offered do not replace the care of psychologists or other healthcare professionals.

Please note that Sasha Nova cannot take any responsibility for the results of your actions, and any harm or damage you suffer as a result of the use, or non-use of the information available [on this website/material]. Please use judgment and conduct due diligence before taking any action or implementing any plan or practice suggested or recommended [on this website/material].

Sasha Nova does not make any guarantees about the results of the information applied [on this website/material]. Sasha Nova shares educational and informational resources that are intended to help you succeed. You nevertheless need to know that your ultimate success or failure will be the result of your own efforts, your particular situation, and innumerable other circumstances beyond Sasha Nova's knowledge and control.

4. Refunds

Sasha Nova operates a strict No-Refund Policy on all services offered.

By carrying out & confirming a purchase/booking with payment - the customer automatically agrees to this strict no refund policy.

If an unexpected life situation occurs, making it impossible for the individual to continue or complete/attend their purchased session - It may be possible to put the booking on temporary hold for a certain period of time(decided by Sasha Nova), and recommence at a later date when it is more suitable for the individual to attend. Sasha Nova will always do its utmost best to accommodate unexpected personal events, so please reach out sharing your situation if this is the case.

Group/Reoccurring Payment Plans: Please be aware If you are subscribed to a monthly group membership with a reoccurring payment plan, it is the responsibility of you, the subscriber - to cancel the reoccurring payment plan from your side, if at some point you choose to depart the group. Once a reoccurring payment has went through, it cannot be refunded. By carrying out & confirming a subscription plan - the customer automatically agrees to this policy.

5. Canceling / Rescheduling

If you schedule an appointment and are a no-show (fail to turn up, without any prior notice), you automatically forfeit the session, without refund.

Time zone mistakes are not a valid excuse, as a simple google check will confirm the correct time of your session based on the details which have been provided for you upon scheduling.

Sasha will wait a maximum of 10 minutes after the scheduled time for you to show. If you do not arrive, the session is lost. If you feel you will be late, please email ahead of time.

The mentoring packages and/or other services can be postponed, delayed, and rescheduled without penalty, up to 24 hours prior to the scheduled start time. This provides the individual with safety that payment will not be wasted.

6. Full Payment

- The requested upfront payment on all packages/services is for the clear demonstration of the individual's commitment to the process. As the work is a very deep and transformative experience, at times the process may get intense for the individual. Rest assured, this is a common and normal realigning experience, which shows the results of the work manifesting in the individual's life. It is in many cases essential in breaking away from old limiting ways of existing.

- This is one of the reasons why the no refund policy is in place - so that the individual can be guided through the most important initial phase safely. If the individual decides, for whatever reason, that they want to quit the process, they are free to do so, but receive no refund or return. Although quitting mid-way through the work is definitely not advised.

*By committing to and paying for our services, the individual agrees to all of the above policies, disclaimers, terms, and conditions.

Thank you for taking the time to read.

Sasha Nova